



## SpeedyPOS - Point of Sale & Business Management System

### Customer Solution Case Study

#### Overview

**State or Region:** South Australia  
**Industry:** Retail

#### Customer Profile

Wishart Jewellers is a Glenelg based manufacturing jeweller, specializing in diamond engagement rings, wedding rings and unique custom made and designed jewellery. Established Jewellers since 1953, they are recognized leaders in their trade and constantly strive for excellence.

#### Business Situation

To improve the management of their business, Wishart Jewellers wanted an easy to use POS system that also helped them manage and control their sales, inventory, accounts and workshop from within the one system.

#### Solution

SpeedyPOS Point of Sale and Business Management system. The system had to be easy to implement and learn for employees, but also had to provide management control for the owners, and ultimately be able to handle accounts and inventory functionality.

#### Benefits

- Simple & easy to implement/learn
- Workshop management
- Easily configurable look & feel
- Accounts management
- Stock Control & management
- Gift Cards & Laybys
- Professionalism—business growth

#### More Information

For more information about SpeedyPOS Point of Sale and Business Management Systems, call Adelaide POS Systems at 08.7100.1224

To access information via the web go to:

[www.Adelaide-POS.com](http://www.Adelaide-POS.com)

Grant Wishart is the owner and manager of Wishart Jewellers, a manufacturing jeweller based in Glenelg, SA since 1953. Grant had seen significant growth in his business in recent years, and now needed a more professional business system to help effectively manage this growth.



There were a number of key decision criteria which Grant considered when making his decision. A key consideration of the selected solution was the capability to manage not just retail sales, but also customer accounts, the

workshop and sub-contractors and laybys and gift cards. The system also needed to support customer loyalty, not only to reward customers for repeat purchases at the store, but also to facilitate marketing campaigns to those customers. Finally, an accurate and easy to use stock management system which would track purchases, sales and any adjustments of the key product lines to enhance the reduction of slow moving stock and improved profitability, was considered crucial.

Wishart Jewellers now uses SpeedyPOS software, running on POS2030 touch-screen terminals, with barcode scanners and receipt printers. The system had to be easy to use, and Grant is delighted that his staff have picked it up very quickly—including being able to manage the workshop as well as customer accounts.

The system was implemented in February 2010. When asked about why he chose Adelaide POS systems and the SpeedyPOS Point of Sale solution, Grant said “SpeedyPOS ticked all the boxes for us. It covered all our special needs, not just the retail but also for the manufacturing part of the business. We can’t speak highly enough of the support we’ve had from Adelaide POS. If someone was thinking of putting in a POS system, I’d recommend SpeedyPOS from Adelaide POS Systems every day.”